

Dear Home and Community-Based Service (HCBS) Case Managers,

Case Management Redesign refers to several initiatives that will help make accessing longterm services and supports easier by changing case management agencies to serve all Home and Community-Based Service (HCBS) waivers.

Examples: People having one place to go, ensuring the right number of case management agencies in Colorado and increasing the quality and consistency of case management services across the state.

Three (3) member and family-only virtual listening sessions will be hosted to ensure members and families are at the center of providing input to enable decisions to be made on the future of HCBS case management. Group conversations will be facilitated by geographical region to hear members' perspectives regarding what quality HCBS case management means to the members and to receive input on the future of the HCBS case management system.

Attend one of the following sessions:

- Tuesday, July 27, 12:30 p.m. 2:30 p.m. MT
- Tuesday, July 27, 5:00 7:00 p.m. MT
- Wednesday, July 28, 10:00 a.m. 12:00 p.m. MT

Webinar Information:

Meeting Link: Zoom

Meeting ID: 969 4053 6000Meeting Passcode: 502578

• Phone Participants Only: Use for listen only mode and not participating

online: 1-877-853-5257.

This space is reserved for members, families and natural supports only. Case managers are encouraged to share this information with members and their families. Opportunities for case management feedback will be forthcoming in Fall 2021.

Visit the <u>Case Management Redesign web page</u> for more information on Case Management Redesign.

Contact Katy Barnett at Katy.Barnett@state.co.us with any questions.

Thank you,

Department of Health Care Policy & Financing

Please do not reply to this email; this address is not monitored.

See what's happening on our social sites





